



The Certification Mark for Onsite  
Sustainable Energy Technologies

## Microgeneration Installation Standard: MIS 3005

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# **REQUIREMENTS FOR MCS CONTRACTORS UNDERTAKING THE SUPPLY, DESIGN, INSTALLATION, SET TO WORK, COMMISSIONING AND HANDOVER OF MICROGENERATION HEAT PUMP SYSTEMS**

Issue 5.0

This Standard has been approved by the Standards Management Group of the MCS.

This Standard was prepared by the MCS Working Group 6 'Heat Pumps'.

### **REVISION OF MICROGENERATION INSTALLATION STANDARDS**

Microgeneration Installation Standards will be revised by issue of revised editions or amendments. Details will be posted on the website at [www.microgenerationcertification.org](http://www.microgenerationcertification.org)

Technical or other changes which affect the requirements for the approval or certification of the product or service will result in a new issue. Minor or administrative changes (e.g. corrections of spelling and typographical errors, changes to address and copyright details, the addition of notes for clarification etc.) may be made as amendments.

The issue number will be given in decimal format with the integer part giving the issue number and the fractional part giving the number of amendments (e.g. Issue 3.2 indicates that the document is at Issue 3 with 2 amendments).

Users of this Standard should ensure that they possess the latest issue and all amendments.

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## FOREWORD

The following document contains provisions, which, through reference in this text, constitute normative or informative provisions of this document MIS 3005. At the time of publication, the editions indicated were valid. All documents are subject to revision, and parties applying this document (MIS 3005) are encouraged to investigate the possibility of applying the most recent editions of the documents referenced.

The following document, MIS 3005 Issue 5.0, is a major update to MIS 3005 Issue 4.3. It is available for reference from the date of publication 28/04/2017. MCS Contractors of microgeneration systems who are certificated in accordance with MIS 3005 may commence working in accordance with this update from 17/05/2017. MCS Contractors of microgeneration systems who are certificated in accordance with MIS 3005 shall commence working in accordance with this update from 30/10/2017.

With regards to the competence criteria identified MCS 025 and the timeline detailed in Table 1 of MCS 025 shall be applicable for this criteria.

This Standard identifies the evaluation and assessment practices undertaken by Certification Bodies of the MCS for the purposes of approval and listing of MCS Contractors undertaking the supply, design, installation, set to work, commissioning and handover of heat pump systems. The listing and approval is based on evidence acceptable to the Certification Body:

- that the system or service meets the standard;
- that the MCS contractor has staff, processes and systems in place to ensure that the system or service delivered meets the standard;

And on:

- periodic audits of the MCS Contractor including testing as appropriate;
- compliance with the contract for the MCS listing and approval including agreement to rectify faults as appropriate.

This Standard shall be used in conjunction with document MCS 001, MCS 025 and any other guidance and / or supplementary material available on the MCS website

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specifically referring to this Microgeneration Certification Standard (MIS 3005). A catalogue of guidance and supplementary material to be read in conjunction with MIS 3005 can be found on the MCS website [www.microgenerationcertification.org](http://www.microgenerationcertification.org).

Government defines microgeneration as the production of heat and/or electricity on a small-scale from a low carbon source. The various technologies have the potential to help achieve the objectives of tackling climate change, ensuring reliable energy and tackling fuel poverty.

The objective of Government's Microgeneration Strategy is to create conditions under which microgeneration becomes a realistic alternative or supplementary energy generation source for the householder, for the community, and for small businesses.

**NOTES:-**

*This Microgeneration Installation Standard makes use of the terms 'must', 'shall' and 'should' when prescribing certain requirements and procedures. In the context of this document:*

- *The term 'must' identifies a requirement by law at the time of publication;*
- *The term 'shall' prescribes a requirement or procedure that is intended to be complied with in full and without deviation;*
- *The term 'should' prescribes a requirement or procedure that is intended to be complied with unless reasonable justification can be given.*

*Compliance with this Microgeneration Installation Standard does not of itself confer immunity from legal obligations.*

*Users of Microgeneration Installation Standards should ensure that they possess the latest issue and all amendments.*

*The Steering Group welcomes comments of a technical or editorial nature and these should be addressed to "The MCS Administrator" at [mcs@gemserv.com](mailto:mcs@gemserv.com).*

*Listed products may be viewed on our website: [www.microgenerationcertification.org](http://www.microgenerationcertification.org).*

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# 1 SCOPE

1.1 This Standard specifies the requirements of the MCS for the approval and listing of MCS Contractors undertaking the supply, design, installation, set to work, commissioning and handover of microgeneration heat pump systems supplying permanent buildings and linked to the building's space heating and/or hot water system.

1.2 Microgeneration heat pump systems utilise different primary heat sources (ground, air, and water sources), each of which requires different design and installation considerations. This MCS Installation Standard includes the requirements for both compression and thermally activated heat pumps, as well as heat pump systems for heating or for heating and cooling. Cooling only systems and direct expansion (DX) ground-loop systems are excluded from this Standard.

1.3 For the purposes of this MCS Installation Standard, microgeneration heat pump systems are defined as those having a design output that does not exceed 45 kW thermal.

1.4 Multiple MCS certified heat pumps may be used in a single installation, but the individual output for a single heat pump shall not exceed 45 Kilowatt thermal (kWth), as defined by the MCS Product Certification scheme document MCS 007.

1.5 The scope of this MCS Installation Standard is limited to installations with a design heat load requirement of up to 70 kWth, as determined in accordance with BS EN 12831:2003

1.6 The MCS Contractor shall be assessed under one or more of the following five categories of heat pump installation work:

- Ground/Water source heat pump (GSHP/WSHP) systems;
- Air source heat pump (ASHP) systems including Very High Temperature (VHTHP) and CO<sub>2</sub> heat pumps;
- Exhaust air heat pump (EAHP) systems;
- Gas absorption and adsorption heat pump (GAHP) systems;
- Solar assisted heat pump (SAHP) systems.

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1.7 Where the product is certified as a Hot Water Heat Pump (HWHP) in accordance with the appropriate standard, the above categories may include heat pumps that deliver domestic hot water only. The variants above may be either a “Monobloc” or “Split” type, the Accredited Certification Body shall ensure that where necessary the individuals working for the MCS Contractor have the correct qualifications\*/competences for the work they are undertaking.

\* Relevant F Gas qualifications and/or Accredited Certification Scheme (ACS) Certificates along with the appropriate registration e.g Gas Safe Register. Experienced Workers Route (EWR) can NOT be used as a substitute to these Qualifications.

1.8 The Certification Body shall identify the scope of works that the MCS Contractor wishes to be registered for and undertake the assessment in accordance with this Standard using the clauses relevant to the category of heat pump installation work.

1.9 It can be deemed that MCS Contractors successfully assessed on GSHP systems can also undertake work on ASHP systems.

1.10 The installation of heat pumps used for the extraction of heat from loft spaces is excluded from this standard.

1.11 Hot water heat pump systems installed in accordance with this standard shall be used for the provision of domestic hot water only.

1.12 If the building in question is not entitled to a domestic EPC, the requirement to use the ‘MCS Heat Pump System Performance Estimate’ does not apply.

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## 2 DEFINITIONS

MCS Contractor	An individual, body corporate or body incorporate, applying for or holding MCS certification for delivery of supply, design and / or design review, installation, set to work, commissioning services and handover for systems covered by the relevant technology standard.
Contract	An undertaking for the design, supply, installation, set to work, commissioning and handover of systems covered by the relevant technology standard. All contracts must be written to be compliant with MCS requirements.
Design	The formulation of a written plan including a specific list of products and fixings to form a completed system for a defined Microgeneration technology. Including extensions and alterations to existing Microgeneration systems.
Installation	The activities associated with placement and fixing of a microgeneration system.
Set to work	The activities necessary to make the installed equipment function as a completed system prior to commissioning.
Commissioning	<p>The advancement of an installation from the state of setting to work of an installation, the regulation of the system and the fine tuning of the static completion to full working order to the specified requirements.</p> <p>Commissioning includes recording all relevant measurements, flow rates and / or test results, and includes the preparation and submission of a commissioning report or certificate as required by the relevant technology standard that shall confirm that the system is capable of delivering the performance quoted to the customer.</p>
Subcontract	A written contract between an MCS contractor and another firm for the supply of products and services in connection with the fulfilment of a contract.
Handover	The point in a contract where commissioning and certification of the system have been satisfactorily completed to the contract specification so enabling the installation to be formally explained and handed over to the client. Including all relevant documentation required by the relevant technology standard.

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Heat Pump	<p>A device which takes heat energy from a low temperature source and upgrades it to a higher temperature at which it can be usefully employed for heating and/or hot water. Heat pumps may utilise different heat sources:</p> <ul style="list-style-type: none"> <li>• Ground Source, where heat energy is extracted from the ground (e.g. from boreholes, horizontal trenches or aquifers)</li> <li>• Water Source, in which heat energy is extracted from water (e.g. lakes, ponds or rivers)</li> <li>• Air Source, where heat energy is directly extracted from ambient air. This includes solar assisted heat pumps.</li> </ul>
Closed-Loop Heat Exchanger	A sealed loop of pipe containing a circulating fluid used to exchange heat from ground- or water- sources.
Ground Heat Exchanger	The arrangement of horizontally or vertically installed pipes through which the heat transfer fluid circulates and collects low grade heat from the ground. Can be either closed or open loop.
Heat Transfer Fluid	Fluid that is used to transfer thermal energy between components in a system.
External absorber	A panel which performs the function of an evaporator in a solar assisted heat pump system. This device is remote from the compressor and is usually mounted externally.

## 3 REQUIREMENTS FOR THE MCS CONTRACTOR

### 3.1 Capability

3.1.1 MCS Contractors shall have the capability to undertake the supply, design, installation, set to work, commissioning and handover of Microgeneration Heat Pump systems.

3.1.2 Where MCS Contractors do not engage in the design or supply of heat pump systems, but work solely as an MCS Contractor for a client who has already commissioned a system design; then the MCS Contractors shall be competent to review and verify that the design would meet the design requirements set out in this Standard and this should be recorded.

### 3.2 Quality Management System (QMS)

3.2.1 MCS Contractors shall operate a satisfactory Quality Management System which meets the additional requirements set out in the Scheme document MCS 001.

### 3.3 Subcontracting

3.3.1 In installations for private customers, any work within the scope of the Scheme not undertaken by employees of the MCS Contractor shall be managed through a formal subcontract agreement between the two parties in accordance with the policies and procedures employed by the MCS Contractor. These procedures shall ensure that the subcontractor undertakes the work in accordance with the requirements of this Standard.

3.3.2 In other situations (for example new build, or for commercial customers), it is permissible for the physical installation, set to work, and commissioning to be undertaken by others (i.e. not subcontracted to the MCS Contractor) provided that the following clauses are met:

3.3.3 A contract between the MCS Contractor and the commercial client details obligations on the client to include that evidence of skills and training of those employed by the client to do elements of work not undertaken by the MCS Contractor. These are to

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be made available to the MCS Contractor to ensure that the competence requirements of this Standard are met, and that access to the site for training and supervision in accordance with the following sections is agreed in advance.

3.3.4 The MCS Contractor provides additional product specific training for those undertaking the work not undertaken by the MCS Contractor.

3.3.5 The MCS Contractor assesses a sample number of installations under the contract, which is not less than the square root of the number of installations rounded up to the nearest whole number (e.g. a new build site of 50 installations, then a minimum of eight are assessed).

3.3.6 The MCS Contractor assumes responsibility at handover that the installation is in full compliance with the Standard.

#### 3.4 Consumer Code of Practice

3.4.1 The MCS Contractor shall be a member of and, when dealing with domestic consumers, comply with a Code of Practice (Consumer Code) which is relevant to the scope of their business in the microgeneration sector and which is approved by the Chartered Trading Standards Institute (CTSI).

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## 4 DESIGN AND INSTALLATION REQUIREMENTS

### 4.1 Regulations

4.1.1 All applicable regulations and directives must be met in full. It should be noted that regulations that must be applied may be different in England, Scotland, Northern Ireland and Wales. MCS Contractors shall ensure they are working to the most recent documents and have a system to identify all applicable regulations and changes to them.

4.1.2 All work, and working practices, must be in compliance with all relevant health and safety regulations and where required a risk assessment shall be conducted before any work on site is commenced.

4.1.3 All MCS Contractors shall make their customers aware of all permissions and approvals required for the installation.

4.1.4 The MCS Contractor shall assess the building using a competent professional experienced in heat pump systems to ensure that the site is suitable for the installation, and that the building will meet the requirements of the building regulations (in particular those relating to energy efficiency) and other regulations applicable to their work during and following installation.

4.1.5 Where required, planning permission shall be obtained before work is commenced.

4.1.6 Where work is undertaken that is notifiable under the building regulations, it shall be made clear to the customer who shall be responsible for this notification.

4.1.7 The MCS Contractor shall ensure that this notification has been completed prior to handing over the installation. Self-certification, in lieu of building control approval is only permitted where installation and commissioning is undertaken by a person deemed competent and registered with a Competent Persons Scheme (CPS) approved by Department for Communities and Local Government (DCLG) for the scope of work being undertaken. Further details can be found at:

<http://www.competentperson.co.uk>.

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## 4.2 Design and installation

The areas of competence relevant to the design and installation of heat pump systems are included in Clause 5. The following principles shall be met when designing, specifying and installing heat pump systems.

### Space Heating Design Considerations

4.2.1 For systems delivering space heating, the following procedure shall be followed for the correct sizing and selection of a heat pump and related components for each installation:

- a) A heat loss calculation should be performed on the building using internal temperatures not less than those specified in Table 1 and external temperatures specified in Table 2 column A or B, according to the MCS Contractor's assessment of the building location. If column B is selected no uplift factor for intermittent heating is required. Heat loss calculation shall in other respects comply with BS EN 12831:2003.
- b) Any supplementary in-built electric heater shall be designed to not operate above the internal temperatures specified in Table 1 or the external temperatures in Table 2.

When calculating the heat loss through a solid floor in contact with the ground, the temperature difference to be used is the internal design room temperature (Table 1) minus the local annual average external air temperature (Appendix B).

When calculating the heat loss through a suspended floor, the temperature difference to be used is the internal design room temperature (Table 1) minus the design external air temperature (Table 2).

- c) The selection of Very High Temperature Heat Pumps (VHTHPs) should be avoided unless the limitations of the system design offer no alternative other than to use a higher than normal flow temperature; for example, listed buildings or design limitations preventing the use of larger heat emitters. If offering a VHTHP,

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evidence of this work and design, including an example for a low temperature system, should be shown by the MCS Contractor and changes to the efficiency explained to the householder allowing them the choice to select a heat pump in these circumstances as being able to operate at Very High Temperature conditions as specified in MCS 007. The maximum flow temperature selected for very high temperature heat pumps shall not exceed 65° C at the outside design temperature given in Table 2.

- d) Table 1 is reproduced from the UK National Annex to BS EN 12831:2003. Clients should be consulted to establish whether they have any special requirements and the internal design temperatures increased if required.

Room	Internal design temperatures (/oC) from the UK national annex to BS EN 12831:2003
Living room	21
Dining room	21
Bedsitting room	21
Bedroom	18
Hall and landing	18
Kitchen	18
Bathroom	22
Toilet	18

*Table 1: Internal design temperatures from the UK annex to BS EN 12831:2003. CIBSE Guide A should be consulted for data for other applications. CIBSE Guide A also contains information on how to adapt this data for non-typical levels of clothing and activity.*

Table 2 is reproduced using selected data from Table 2.4 in CIBSE Guide A. These values are the hourly dry-bulb temperatures equal to or exceeded for 99% (Column A) and 99.6% (Column B) of the hours in a year. In the absence of more localised information, data from the closest location may be used, decreased by 0.6oC for every 100m by which the height above sea level of the site exceeds that of the location in the table.

Location	Altitude (/m)	Hourly dry-bulb temperature (/oC) equal to or exceeded for % of the hours in a year	
		A	B
		99%	99.6%
<b>Belfast</b>	68	- 1.2	- 2.6
<b>Birmingham</b>	96	- 3.4	- 5.4
<b>Cardiff</b>	67	- 1.6	- 3.2
<b>Edinburgh</b>	35	- 3.4	- 5.4
<b>Glasgow</b>	5	- 3.9	- 5.9
<b>London</b>	25	- 1.8	- 3.3
<b>Manchester</b>	75	- 2.2	- 3.6
<b>Plymouth</b>	27	- 0.2	- 1.6

Table 2: Outside design temperatures for different locations in the UK taken from National Annex to BS EN 12831:2003 table 1c column B. Corrections can be applied to account for altitude and heat island effects. Further information on how to adapt and use this data is available in CIBSE Guide A: Environmental Design.

Monthly and annual average air temperatures for various UK regions are provided by the MET office in Appendix B.

- e) A heat pump shall be selected that will provide at least 100% of the calculated design space heating power requirement at the selected internal and external temperatures in Tables 1 and 2, the selection being made after taking into consideration the flow temperature at the heat pump when it is doing space heating. Performance data from both the heat pump manufacturer and the emitter system designer should be provided to support the heat pump selection. Heat pump thermal power output for the purposes of this selection shall not include any heat supplied by a supplementary electric heater. Where clauses 4.2.1e and/or 4.2.1f cannot be met, then clause 4.2.1g shall apply.
- f) When selecting an air source heat pump, the heat pump shall provide 100% of the calculated design space heating power requirement at the selected ambient temperature and emitter temperature, after the inclusion of any energy required

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for defrost cycles. Where clause 4.2.1e and/or 4.2.1f cannot be met, then clause 4.2.1g shall apply.

- g) For installations where other heat sources are available to the same building, the heat sources shall be fully and correctly integrated into a single control system. A heat pump shall be selected such that the combined system will provide at least 100% of the calculated design space heating requirement at the selected internal and external temperatures, the selection being made after taking into consideration the space heating flow temperature assumed in the heat emitter circuit and any variation in heat pump performance that may result. Heat pump thermal power output for the purposes of this section shall not include any heat supplied by a supplementary electric heater within the design temperature range.

4.2.2 For installations where other heat sources are available to the same building, it shall be clearly stated by the MCS Contractor what proportion of the building's space heating and domestic hot water has been designed to be provided by the heat pump.

The figures stated (i.e. the proportion of the annual energy provided by the heat pump) shall be based only on the energy supplied by the heat pump and shall not include any heat supplied by a supplementary electric heater.

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### **Notes on Section 4.2.1- Part (e)**

Sizing a system to precisely 100% as defined in section 4.2.1 Part (e) will require supplementary space heating for the coldest 1% of the hours in a year. The system owner will need to be informed that the system may require the use of short term supplementary heating if:

- The building is being heated from a cold state;
- The desired heating mode is not continuous, such as bi-modal heating or heating using a split-rate tariff;
- Large quantities of domestic hot water are required frequently during cold weather.

MCS Contractors trying to design a system capable of achieving these requirements without supplementary heat should consider increasing the heating capacity of the heat pump. Further information is available in BS EN 12831:2003.

Where an MCS Contractor considers that there may be lower than average ambient temperatures they may opt to use lower values than Table 2.

The clause in Section 4.2.1 (e) requires the CIBSE external design temperature to be the temperature at which the heat pump heating capacity at least matches the building design load.

### **First example of an installation that fulfils Clause 4.2.1- Part (e)**

An average-size, three-bedroom, semi-detached, well-insulated property is calculated to have a 6.2 kW heat loss using BS EN 12831:2003 and the internal, external and ground temperatures provided in this standard. The property is connected to a single-phase electricity supply.

Two heat pumps are available; one has an 8.4 kW heat output at the local design external temperature (from CIBSE Guide A) and the calculated emitter temperature; and the other has a 4.1 kW heat output, with a 3 kW supplementary electric heater.

Under the rule in Clause 4.2.1 (e) (i.e. the 100% sizing rule), the heat pump should provide at least 100% of the design load at the design temperatures in Section 4.2.1 (d) without the inclusion of any supplementary electric heater.

The second heat pump, whose total heat output is sufficient to meet the building heat loss but includes a 3kW supplementary electric heater, does not meet this rule; therefore, the 8.4 kW heat pump is selected for this job, even though it delivers more than the calculated heat loss at design conditions.

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**Notes on section 4.2.1- Part (e) (continued...)**

**Second example of an installation that fulfils Clause 4.2.1- Part (e)**

A small, well-insulated, 2-bedroom flat is being designed to have a 3.4 kW heat loss at the design internal temperatures and local external temperature. The property is connected to a single-phase electricity supply.

After selecting a 3.5 kW heat pump to meet the calculated load, the heat loss calculations are updated because the designer changes the specification of the building fabric (insulation) and windows. The new heat loss for the property is 3.9 kW.

The heat pump originally chosen does have a 3 kW supplementary electric heater, giving it a total heat output of 6.5 kW. However, under the rule in Clause 4.2.1 (f), the heat pump should meet at least 100% of the design load at the design temperatures in Section 4.2.1 (e) without the inclusion of any supplementary electric heater.

For this reason, a new selection is made for a larger heat pump that has an output of 5.0 kW at the local external temperature without use of any supplementary heater.

**Third example of an installation that fulfils Clause 4.2.1- Part (e)**

A poorly-insulated, terraced house is calculated to have a 6.1 kW heat loss using BS EN 12831:2003 at the design internal temperatures and local design external temperature in this document. The property is connected to a single-phase electricity supply.

A 5.4 kW heat pump would not meet 100% of the space heating power requirement at the design external temperature and calculated emitter conditions as required by Clause 4.2.1 (e), so the ventilation and fabric heat loss have been reduced by upgrading several of the windows and insulating the walls. A number of radiators were also replaced with larger, deeper units to enable the emitter circuit to operate at lower temperatures. With the improvements, the heat loss of the property is reduced to 5.5 kW. The lower emitter temperature has also increased the heat pump thermal capacity to 5.7 kW (without the use of a supplementary electric heater).

The design now meets the rule in Clause 4.2.1 (e) at the design temperatures in Section 4.2.1 (d).

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**Notes on section 4.2.1- Part (g)**

**An example of an installation that fulfils Clause 4.2.1- Part (g)**

A very large, well-insulated, domestic property is calculated to have a 23 kW heat loss at the local CIBSE design temperatures. The property is connected to a single-phase electricity supply.

A heat pump is available that has a 24 kW heat output at the local CIBSE external temperature and calculated emitter temperature. However, the Distribution Network Operator (DNO) has said that the existing power supply will not support a further electrical load of this size. The DNO provided a quotation to upgrade their network, but this was excessively expensive in this case.

Instead, a heat pump with a 10.5 kW heat output at the local CIBSE external design temperature and calculated emitter temperature has therefore been selected for use with a 24 kW oil-fired boiler. In this system, the control system consists of an external thermostat that automatically changes the heat source from the heat pump to the boiler below a certain quoted external ambient temperature.

The heat pump has a 6 kW supplementary electric heater but no consideration of this is taken when sizing the system. The heat pump ground collector has been carefully sized to allow for the increased energy extraction associated with this type of heat pump operation, which reflects that the running hours of the 10.5 kW heat pump will be significantly greater than if it had met 100% of the space heating load.

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## Domestic Hot Water Services Design Considerations

4.2.3 Domestic hot water services design should be based on an accurate assessment of the number and types of points of use and anticipated consumption within the property, making appropriate adjustments for the intended domestic hot water storage temperature and domestic hot water cylinder recovery rate. The reheat time shall be estimated, and then discussed and agreed with the customer. Additional information for assessing hot water use is available: in EN 8558:2011 Guide to the design, installation, testing and maintenance of services supplying water for domestic use within buildings and their curtilages. Complementary guidance to BS EN 806-5:2012 - Specifications for installations inside buildings conveying water for human consumption; and studies conducted by the Energy Saving Trust (EST) and Department of Energy and Climate Change (DECC), for example “Measurement of domestic hot water consumption in dwellings (Energy Monitoring Company) March 2008”.

4.2.4 For domestic hot water cylinder heat exchanger specification, MCS Contractors shall follow the heat pump manufacturers’ and/or cylinder manufacturers’/suppliers’ recommendations. Domestic hot water heat exchangers for heat pump systems tend to require a much greater heat exchanger performance as compared to traditional combustion-based heat sources (i.e. boilers). For coil-type heat exchangers, this usually requires a significantly greater heat exchanger area.

4.2.5 When installing a domestic hot water cylinder to work with a heat pump, the heat pump shall be rated for 55°C.

4.2.6 Where the Solar Assisted Heat Pump System is connected to an existing cylinder then:

- i. The thermal insulation of the hot water cylinder, and all pipes connected to it, shall be upgraded to a level at least equivalent to that applicable to new installations under relevant legislation and guidance. For cylinders with factory applied insulation, this condition can be satisfied if the cylinder standing heat loss is certified to comply with Section 12 of BS 1566-1:2002 or equivalent. Where this certification is not apparent, or where the cylinder does not have factory-applied insulation, the MCS Contractor shall install additional insulation certified to comply with BS 5615:1985;
- ii. Proper duty of care shall be exercised to ensure that the hot water cylinder is fit for purpose as regards its mechanical integrity. Consideration shall be given to scale

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build-up affecting overall system efficiency, damage, and deterioration caused by corrosion. Such issues shall be considered in the context of any additional stress placed upon the cylinder through the connection of the Solar Assisted Heat Pump System (e.g. thermal stress or additional system pressure

iii. The pipe work connecting the external absorber with the cylinder and the rest of the heat pump components has to be secured and protected in such a way that it is protected from accidental impact and escape of refrigerant gas;

iv. The size of the cylinder shall comply with the heat pump manufacturer's requirements.

4.2.7 Domestic hot water systems shall incorporate a means to prevent bacterial growth (including Legionella bacteria).

*NOTE: Further guidance can be found within the Health and Safety Executive Approved Code of Practice L8 document (HSE ACoP L8).*

4.2.8 Hot water heat pumps delivering domestic hot water shall use waste heat from boiler rooms, waste heat from server rooms, or waste heat from external ambient air only as detailed in Commission Regulation (EU) No 814/2013 or anywhere that it can be shown that the extraction of heat by the heat pump is not depleting the building space heating.

### General Design Considerations

4.2.9 The MCS Contractor shall communicate and explain in writing to the customer the implications of the space heating and domestic hot water system design on the costs associated with providing space heating and domestic hot water to the building, including but not limited to the following considerations:

- The estimated annual cost of electricity and/or gas associated with operating the heat pump (this is provided in the estimate of annual energy performance calculated in accordance with the 'MCS Heat Pump System Performance Estimate').
- Where the number of collector or emitter circulation pumps exceeds two, or the run hours of the circulation pump exceeds the run hours of the heat pump, the electricity costs associated with the operation of the collector and emitter pumps shall be calculated.

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- The electricity use associated with domestic hot water that may have been produced with an immersion element or supplementary electric heater shall be included in the overall cost to run the system.

4.2.10 All space heating and domestic hot water installations must comply with local building regulations and standards, e.g. Part G of the Building Regulations in England and Wales and Part P in Northern Ireland for DHW and Space heating is covered in Part L in England and Wales, Part F in Northern Ireland, and Section 6 in Scotland. The Domestic Building Services Compliance Guide, where applicable, provides further advice on compliance including cylinder and pipe insulation sizing.

4.2.11 Where the system is intended to be eligible for domestic RHI payments, or where metering/monitoring equipment is to be fitted to an existing installation, the MCS Contractor shall:

Make the client aware of any metering that is required in order for the system to comply with requirements in the MCS Domestic RHI Metering Guidance, and ensure this is detailed in the quotation before the contract is awarded; and

Ensure the system conforms to the MCS Domestic RHI Metering Guidance in full.

4.2.12 The MCS Contractor shall ensure that supply is adequate and ensure that the necessary permissions to connect to the electricity grid are obtained by the client.

*NOTE: Where relevant heat pump connection forms are available from the MCS website [www.microgenerationcertification.org](http://www.microgenerationcertification.org).*

## Design of the Heat Emitter System

4.2.13 The Heat Emitter Guide (MCS 021), available from [www.microgenerationcertification.org](http://www.microgenerationcertification.org), is a tool to aid MCS Contractors and customers to understand the relevance of building heat loss, heat emitter selection and heat emitter temperature on heat pump performance. It has been created by the MCS Heat Emitter Working Group for use with this document.

4.2.14 The heat loss power per square metre (in W/m<sup>2</sup>) is the room heat loss averaged over the room floor area, also known as the 'specific room heat loss'. This may be greater than the heat loss of the building determined in Section 4.2.1 Part (e) averaged over the total building floor area.

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4.2.15 The SCOP/SPER (as taken from the MCS website – [www.microgenerationcertification.org](http://www.microgenerationcertification.org)); shall be determined by the temperature of the water leaving the heat pump when supplying space heating at the external design temperature. This is the water temperature achieved prior to any blending valves installed to reduce the flow temperature through the heat emitters.

4.2.16 Before the point at which the contract for the works is entered into with the customer, the MCS Contractor shall complete and provide to the customer a performance estimate for the system, in accordance with the ‘MCS Heat Pump System Performance Estimate’. The required methodology and layout can be found on the MCS website ([www.microgenerationcertification.org](http://www.microgenerationcertification.org)).

At this point the MCS Contractor shall explain (either verbally or in writing) how the flow temperature affects the efficiency performance of the system and how this may affect the annual running cost (and potentially any income from any incentive schemes that may be available) and direct attention to the graph on the ‘MCS Heat Pump System Performance Estimate’. The MCS Contractor shall explain the cost and benefits of achieving a higher SCOP/SPER.

4.2.17 Once (or before) the contract for the work is entered into with the customer, the MCS Contractor shall within a reasonable time frame, in writing:

- a) make the customer aware of all specific room heat losses (in W/m<sup>2</sup>).
- b) identify the type of emitter(s) to be used in the system.
- c) make the customer aware of the design emitter temperature based on the worst performing room.
- d) advise the customer of the installation’s SCOP/SPER (as taken from the MCS website – [www.microgenerationcertification.org](http://www.microgenerationcertification.org)) and flow temperature determined by the temperature of the water leaving the heat pump when supplying space heating at the external design temperature.

4.2.18 If there is a change to the agreed design and/or estimated performance of the system (including but not limited to any financial projections) as a result of complying with clause 4.2.17, the MCS Contractor shall before proceeding with the installation, issue to the customer:

- a) an updated estimate of performance, in accordance with the ‘MCS Heat Pump System Performance Estimate’; and
- b) a variation to contract.

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If such variation in contract cannot be agreed upon, the customer may cancel the existing contract without cost, obligation or liability.

## **Design of closed-loop horizontal and vertical ground heat exchangers**

4.2.19 Designing ground heat exchangers is a complex engineering procedure. If insufficient information is available to accurately design a ground heat exchanger, the MCS Contractor shall adopt a conservative approach.

For systems which require the heating capacity found in Section 4.2.1 (e) to be  $\geq 30$  kW or incorporate ground loop replenishment through cooling or otherwise, the MCS Contractor should undertake the design process making use of specialist recognised design tools and/or seek advice from an expert.

4.2.20 Manufacturers' in-house software or other commercial software packages may be used to design the ground heat exchanger provided that the software is location specific to take into account UK average ground temperatures and the following parameters are used for each installation:

- a) Site average ground temperatures (or annual average air temperatures). For horizontal ground loops, calculations shall incorporate the swing of ground temperatures through the year at the ground loop design depth;
- b) Site ground thermal conductivity values (in W/mK), including consideration of the depth of the water table;
- c) An accurate assessment of heating energy demand over a year (in kWh) for space heating and domestic hot water for the dwelling as built;
- d) An accurate assessment of the maximum power extracted from the ground (in kW) (i.e. the heat pump evaporator capacity);
- e) An accurate assessment of the temperature of the thermal transfer fluid entering the heat pump.

4.2.21 The temperature of the thermal transfer fluid entering the heat pump shall be designed to be  $>0^{\circ}\text{C}$  at all times for 20 years in normal operating conditions.

*NOTE: Designing the ground loops in accordance with the ground loop lookup tables (MCS 022 Supplementary Information 1) should satisfy Clause 4.2.21.*

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4.2.22 Simplified design methods, including look-up tables and nomograms, should only be used where these are location specific and have been designed to take into account UK average ground temperatures conditions, installation practices and comply with Clauses 4.2.20 and 4.2.21 in this Standard.

4.2.23 If proprietary software is not being used, systems with a heating capacity ≤30 kW that do not incorporate ground loop replenishment through cooling or otherwise shall use the following procedure for each installation for designing the ground heat exchanger<sup>1</sup>:

- a) The total heating energy demand over a year (in kWh) for space heating and domestic hot water shall be estimated using a suitable method. The calculation shall include appropriate consideration of internal heat gains, heat gains from solar insolation, local external air temperature and the heating pattern used in the building (e.g. continuous, bi-modal, with an Economy10 tariff or otherwise).
- b) The total heating energy consumption calculated in Section 4.2.22 Part (a) shall be divided by the heat pump capacity selected in Section 4.2.1 Part (e) to create a parameter called the “Full Load Equivalent Run Hours” (in hours).

$$\text{FLEQ run hours} = \frac{\text{Total heating energy consumption}}{\text{Heat pump capacity}}$$

- c) The amount of power extracted from the ground is to be limited by the average ground temperature. If a full assessment of the average ground temperature is not being conducted, the annual mean air temperature for the appropriate UK region is provided in the tables and charts and shall be used as the estimate of average ground temperature. The data in the tables and charts is compiled by the MET Office; it is the annual average air temperature measured in a Stephenson Screen at 1.25m. The averaging period is nominally 1981 - 2010 (see Appendix B).

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<sup>1</sup> This method has been designed to produce a conservative ground array design that should result in the temperature of the thermal transfer fluid entering the heat pump being >0°C in normal operating conditions in the vast majority of circumstances. Use of improved design input parameters and more sophisticated design techniques may result in a superior outcome.

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- d) The local ground thermal conductivity (in W/mK) shall be estimated. The British Geological Survey keep logs from hundreds of thousands of boreholes from all forms of drilling and site investigation work; these can be used to estimate the depth and thermal conductivity of solid geology for closed-loop borehole systems. The British Geological Survey also compiles reports with information on the estimated thermal conductivity of superficial deposits for horizontal loop systems. Experienced geologists and hydro-geologists will also be able to estimate the local ground thermal conductivity. For larger systems, it may be beneficial to conduct a thermal response test. The Ground Source Heat Pump Association publication “Closed-loop vertical borehole design, installation and materials Standard” contains guidance on thermal response testing. See Appendix C for ranges of thermal conductivity for different rock types.
- e) Using the information established in 4.2.20 Parts (b) – (d), the look-up tables and charts provided for vertical and horizontal systems shall be used to establish the maximum power to be extracted per unit length of borehole, horizontal or slinky ground heat exchanger. Online versions of these tables are kept on the MCS website ([www.microgenerationcertification.org](http://www.microgenerationcertification.org)). MCS Contractors should check for the latest release of these design aids. The ground heat exchanger design shall be compatible with the notes accompanying the tables, for instance concerning the minimum horizontal ground loop or slinky spacing and minimum borehole spacing.
- For horizontal ground loops, calculations performed to determine the maximum power extracted per unit length have incorporated the swing of ground temperatures through the year.
- f) The Seasonal Coefficient of Performance or Seasonal Primary Energy Ratio (SCOP or SPERh) as shown on the MCS website ([www.microgenerationcertification.org](http://www.microgenerationcertification.org)) should be used to determine the length of ground loop from the specific heat power extraction information found in the look up tables and charts. The following formulae shall be used to estimate the maximum power extracted from the ground (i.e. the heat pump evaporator capacity).

For electrically driven heat pumps:

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$$G = H \cdot \left(1 - \frac{1}{SCOP}\right)$$

For gas absorption and adsorption heat pumps:

$$G = 1.1 \cdot H \cdot \left(1 - \frac{1}{SPERh}\right)$$

\*"H" is the HP heating capacity at 0°C ground return temperature and design emitter temperature.

"G" is the Maximum power extracted from the ground (i.e. the heat pump evaporator capacity).

Preference is to use manufacturers/suppliers evaporator capacity data.

- g) The length of the ground heat exchanger active elements,  $L_b$  (in metres (m)), is determined according to the formula:

$$L_b = \frac{G}{g}$$

where  $g$  is the specific heat power extraction from the ground (in W/m) found in the look-up tables.  $L_b$  is the length of the borehole heat exchanger; the length of pipe for the horizontal ground heat exchanger; and the length of trench required for the slinky ground heat exchanger.

- h) For horizontal and slinky ground heat exchangers, the total ground heat exchanger area,  $A$  (in m<sup>2</sup>), is determined according the formula:

$$A = L_b d$$

where  $d$  is the minimum centre-to-centre spacing of the horizontal or slinky ground heat exchanger specified in the look-up tables and charts.

- i) The minimum length of ground heat exchanger pipe in the active elements,  $L_p$  (in m), is determined according to the formula:

$$L_p = L_b R_{pt}$$

where  $R_{pt}$  is a non-dimensional ratio.  $R_{pt} = 2$  for boreholes;  $R_{pt} = 1$  for horizontal ground heat exchangers; and  $R_{pt}$  is the minimum pipe length to trench length ratio specified in the look-up tables and charts for slinky ground heat exchangers.

- j) The MCS Contractor shall ensure that the flow of thermal transfer fluid is turbulent in the ground heat exchanger active elements. The viscosity of the

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thermal transfer fluid and therefore Reynolds number, which governs the development of turbulence, changes according to temperature. The Reynolds number of the thermal transfer fluid in the ground heat exchanger active elements should be  $\geq 2500$  at all times.

4.2.24 For all installations, should the geological situation on drilling or digging show substantial deviation from the conditions used in design or should drilling conditions become unstable or for some other reason the target depth or area not be achieved, the design of the ground heat exchanger shall be recalculated and the installation revised or adjusted if necessary.

4.2.25 For all installations, the MCS Contractor shall complete and provide the customer with Table 3 on the following page.

*NOTE: Where manufacturer's software is used to complete Table 3, boxes [4] through to [12] may not need to be manually filled in / calculated as they may be integral to the software. Where this is the case the MCS Contractor / designer shall ensure a copy of the software calculation is given to the customer, where it is not the case the boxes shall be completed.*

4.2.26 For all installations, the hydraulic layout of the ground loop system shall be such that the overall closed-loop ground collector system pumping power at the lowest operating temperature is less than 3% of the heat pump heating capacity.

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**Table 3 - Details of ground heat exchanger design to be provided to the customer**

Parameter	Value		Comments
Estimate of total heating energy demand over a year for space heating and domestic hot water	<input type="text"/>	kWh [1]	<input type="text"/> (state calculation method)
HP heating capacity at 0°C ground return temperature and design emitter temperature, H	<input type="text"/>	kW [2]	<input type="text"/>
FLEQ run hours [1]/[2]	<input type="text"/>	hrs [3]	<input type="text"/>
Estimated average ground temperature	<input type="text"/>	°C [4]	<input type="text"/>
Estimated ground thermal conductivity	<input type="text"/>	W/mK [5]	<input type="text"/>
Maximum power to be extracted per unit length of borehole, horizontal or slinky ground heat exchanger (from the charts and look-up tables), g	<input type="text"/>	W/m [6]	<input type="text"/>
Heat pump SCOP or SPERh (from MCS website)	<input type="text"/>	[7]	<input type="text"/>
Maximum power extracted from the ground (i.e. the heat pump evaporator capacity) G = [2]*1000*(1 - (1/[7])) for electrical or G = [2]*1000*1.1*(1 - (1/[7])) for absorption	<input type="text"/>	W [8]	<input type="text"/>
Length of ground heat exchanger calculated using the look-up tables $L_b = [8] / [6]$	<input type="text"/>	m [9]	<input type="text"/> (i.e. 2 no. 50m slinkies)
Borehole, horizontal loop or slinky spacing, d	<input type="text"/>	m [10]	<input type="text"/>
Total length of ground heat exchanger active elements, $L_p = [9]*R_{pt}$	<input type="text"/>	m [11]	<input type="text"/> (NB: does not include header pipes)
Total length of the ground heat exchanger active elements installed in the ground, $L_p'$	<input type="text"/>	m [12]	<input type="text"/> (NB: state if proprietary software has been used to determine the design length)

## Installation

4.2.27 Where manufacturer's instructions conflict with the requirements of this Standard, the MCS Contractor shall conform to this Standard unless it can be proven that conformance to the manufacturer's instructions will facilitate a system that is more efficient than if the requirements of this Standard had been met.

### 4.3 System Performance

4.3.1 For all systems where the premises is entitled to a domestic EPC the annual energy performance shall be calculated in accordance with the 'MCS Heat Pump System Performance Estimate' and shall be communicated in writing to the client before the point at which the contract is awarded.

4.3.2 For all systems where the premises are not entitled to obtain a domestic EPC (e.g. non-domestic) as defined in clause 1.12 or where it is not possible to use a SCOP (e.g. GAHP, SAHP), the means of estimating the annual energy performance shall be as follows:

- a) Assess the annual heat load for the building (space heating and / or hot water) using any suitable performance calculation method. Such calculation method shall be clearly described and justified.
- b) Multiply the result from a) by the proportion of the relevant heat load provided by the heat pump system as determined in accordance with Clause 4.2.2.
- c) For space heating, divide the result from b) by the default efficiency (expressed as a Seasonal Coefficient of Performance or Seasonal Primary Energy Ratio (SCOP or SPERh)) for heat pumps calculated using the data available on the MCS website ([www.microgenerationcertification.org](http://www.microgenerationcertification.org)). For water heating, divide the result from b) by the efficiency (expressed as a Seasonal Coefficient of Performance or Seasonal Primary Energy Ratio (SCOP or SPERh)) when the heat pump is operating at the flow temperature of the heat pump while providing water heating service.
- d) For Domestic Hot Water (SAHPs and HWHPs), the efficiency to be expressed as a Seasonal Performance Factor (SPF) shall be taken as the Coefficient of

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Performance (COP) (in accordance with the SEPEMO report: D2.5/D3.5 Position paper on heat pump SPF) obtained from the test results undertaken as part of the MCS 007 heat pump product certification scheme requirements for SAHPs and HWHPs.

- e) Calculate the energy supplied by the auxiliary heater by multiplying the result from a) by the proportion of the relevant heat load not supplied by the Heat Pump.
- f) Add the result from c) to the result from d) to give the total energy required for the relevant heat load.
- g) The results from e) for space heating and hot water are added together to give an overall energy requirement for the building for these heat loads.

4.3.3 This estimate, when communicated to the client, shall be accompanied by the following disclaimer:

*'The performance of microgeneration heat pump systems is impossible to predict with certainty due to the variability of the climate and its subsequent effect on both heat supply and demand. This estimate is given as guidance only and should not be considered as a guarantee.'*

4.3.4 If additional estimates are to be provided using an alternative methodology and/or alternative seasonal performance any such estimates shall be clearly described and justify the approach taken and factors used. It shall not be given greater prominence than the estimate obtained using the method described above and shall have an associated warning that it should be treated with caution.

4.3.5 This Standard includes reversible systems, i.e. systems that may provide cooling in addition to heating. It is a requirement that such reversible systems be designed and optimised for heating.

4.3.6 The MCS Contractor shall provide evidence of consultation and compliance with the requirements of the designers and MCS Contractors of the building's heat

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distribution system (and hot water system if applicable) regarding specification and performance to ensure the correct and efficient operation of the system as a whole. This shall cover the selection of a heat pump of appropriate output for the building, and the design of heat distribution systems and controls compatible with efficient operation.

#### 4.4 Site Specific Issues

4.4.1 Heat pumps should be located according to the manufacturer’s instructions. For air source heat pumps, these will include consideration of factors that may detrimentally affect the performance of the heat pump system such as recirculation of chilled air.

4.4.2 The suitability of a proposed heat pump system installation site, including the location of ground loops or bore holes, where present, shall be assessed by a qualified professional experienced in heat pump systems. MCS Contractors shall make their customers aware of all permissions, approvals and licences. For example, for the abstraction and discharge of ground water required for their installation. Where required the MCS Contractor shall ensure that these permissions and approvals have been obtained before work is commenced.

4.4.3 Heat pumps should not be located adjacent to sleeping areas or on floors that can transmit vibration.

4.4.4 Anti-vibration pads/mats/mounts and flexible hose connections should be installed according to the manufacturer’s instructions to reduce the effects of vibration on the building structure.

4.4.5 The location of external fans and heat pump compressors should be chosen to avoid nuisance to neighbours and comply with planning requirements.

4.4.6 Internal fans and ducts should be fitted with sound attenuation devices.

4.4.7 For air source heat pumps, consideration should be given to the removal of condensate water produced during a defrost cycle from the outdoor coil. The installation should make provision to deal with this water transferring it to a suitable drain or soak away thus preventing ice build-up within the unit or its location during extreme winter conditions.

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4.4.8 Where installations wish to apply for Permitted Development Rights for air source heat pumps in England, MCS 020 Planning Standards must be complied with.

4.4.9 Solar Assisted Heat Pump external absorber(s) mounted above or integrated into a pitched roof shall be installed to the requirements of MIS 3001 which relate to demonstrating the performance of systems under the action of wind loads, fire, rainfall and wind driven rain, i.e. sections 4.6.2, 4.6.3, 4.6.4, 4.6.5 and 4.6.6. Where the external absorber(s) are mounted other than to a pitched roof the MCS Contractor shall insure that the system and associated fixings achieve at least the same level of performance as a system mounted on a pitched roof.

4.4.10 For all heat pumps, weather compensation should be set up and where practical operable in such a way as to optimise efficiency with the maximum gradient practicable. For example, where weather compensation would reduce the efficiency of the system or be of no practical value, it will not be required to be made operable. However, the MCS Contractor shall give specific reasons why this action has been taken and the option retained to enable this at a later date if required. Examples may be the use of fan convectors or other heat emitters exhibiting distinctly non-linear heat outputs at varying temperatures, the lifestyle profile of the occupant and the buildings responsiveness to the heating system.

## 4.5 Commissioning

4.5.1 Heat pump systems shall be commissioned according to the manufacturer's instructions and the system design parameters.

4.5.2 The MCS Contractor shall complete the Compliance Certificate for heat pump systems.

4.5.3 In addition GAHP shall be physically inspected and commissioned by an Individual deemed competent and registered for the appropriate scope of work with the Gas Safe Register.

### **Closed-loop ground heat exchangers**

4.5.4 The following commissioning procedure shall be followed for each installation:

- a) Ground arrays (including header pipes and manifolds) shall be flushed as one system to remove all debris and purged to remove all air. MCS Contractors shall

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flush vertical, horizontal, and slinky ground arrays in both directions. The heat pump (and its associated pipework) shall be isolated from the ground heat exchanger during this process to avoid damaging the heat exchanger inside the heat pump (e.g. by using 3-port valves).

- b) The heat pump (and its associated pipework) shall be flushed and purged as another system, in isolation from the ground array system.
- c) Once the ground array is free from debris and visible air bubbles/pockets, purging should continue on the entire system, including the heat exchanger inside the heat pump, for a at least 15 minutes with a minimum flow velocity of 0.6 m/s. This is to remove micro air bubbles formed on the inside of the ground array pipes. Achieving this velocity will require different flow rates dependent on pipe diameter and ground loop layout. Flow rates for standard pipe diameters are given in Table 4.

*NOTE: Flushing and purging of debris and visible air bubbles may require a significantly greater flow rate than the values shown for purging micro-air bubbles. Recommended flow rates for flushing and purging horizontal ground arrays and slinky ground arrays of debris and visible air bubbles are also given in Table 4.*

Pipe outer diameter /mm	Recommended flow rate for flushing and initial purging		Minimum flow rate for purging micro air bubbles after flushing and initial
	Horizontal ground arrays (1m/s) /litres/min	Slinky ground arrays (1.5m/s) /litres/min	All ground arrays (0.6m/s) /litres/min
25	20	30	12
32	32	48	20
40	50	76	31
50	79	118	48
65	133	200	81

*Table 4: Flow rates required for different pipe diameters to achieve 0.6m/s flow velocity for purging micro air bubbles; 1m/s for flushing and purging horizontal ground arrays of debris and visible air bubbles; and 1.5m/s for slinky ground arrays. Parallel loops or layouts with variable pipe geometry may require higher flow rates to achieve these flow speeds.*

- d) Once purged of all micro-air bubbles, MCS Contractors shall conduct a pressure test on all closed-loop ground source heat pump installations in accordance with BS EN 805:2000 section 11.3.3.4 to prove that they are watertight. The entire system, which usually comprises the heat pump, header pipes, manifold and all ground arrays shall be pressure tested.
- e) The entire ground array system shall have antifreeze added to the thermal transfer fluid to give freeze protection down to at least -10°C. The quantity and type of antifreeze used shall be appropriate for the system design, in particular with respect to the flow rate stipulated by the heat pump manufacturer; the viscosity of the finished thermal transfer fluid; and the choice of ground array circulation pump.
- f) A quantity of biocide recommended by the manufacturer and/or supplier of the antifreeze shall be added to each ground heat exchanger.
- g) Two separate, random samples of the commissioned thermal transfer fluid should be tested using a refractometer to confirm that freeze protection down to at least -10°C has been achieved. Evidence should be provided to the customer that this has been achieved.

4.5.5 The Ground-Source Heat Pump Association’s Closed-loop vertical borehole design, installation and materials Standard contains further guidance on commissioning vertical ground arrays.

## 4.6 Equipment

4.6.1 When making installations in accordance with this Standard, the heat pumps used in installations shall be listed under the MCS (<http://www.microgenerationcertification.org>) or equivalent.

4.6.2 Equipment shall be suitable for its application and have a manufacturer’s declaration of conformity for the appropriate Standard.

4.6.3 All heat pumps that are installed within the European Union must be CE marked in compliance with the relevant European Directives.

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## 5 ROLES AND COMPETENCY REQUIREMENTS

5.1 All personnel employed by, or subcontracted to, the MCS Contractor shall be able to demonstrate that they are competent in the disciplines and skills, appropriate to the activities required for their role, in accordance with this Standard.

5.2 Complete records of training (where appropriate) and competence skills of personnel shall be maintained by the certificated MCS Contractor, in particular:

- Design staff, carrying out full conceptual design, shall be able to demonstrate a thorough knowledge of the technologies involved and the interaction of associated technologies;
- All personnel engaged in the actual installation are expected to have technical knowledge and installation skills, to install components and equipment within the designed system, in accordance with all appropriate codes of practice, manufacturer's specifications and regulations. As a minimum MCS Contractors should have proven current training / experience with relevant heat pump systems as shown in Appendix A;
- All personnel engaged in the final inspection, commissioning, maintenance or repair, shall have a comprehensive technical knowledge of the products, interfacing services and structures to complete the specified processes.

5.3 Please see Appendix A below which contains the required Roles which will need to be fulfilled by the MCS Contractor for this MIS 3005 Standard.

5.4 The Competence Criteria to be demonstrated by the MCS Contractor can be found via the MCS website ([www.microgenerationcertification.org](http://www.microgenerationcertification.org)). In addition to this, the MCS Contractor guidance on how to achieve compliance and the descriptions of the required roles which will need to be fulfilled can also be found on the MCS website ([www.microgenerationcertification.org](http://www.microgenerationcertification.org)).

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## 6 HANDOVER REQUIREMENTS

6.1 At the point at which the heat pump system is handed over to the client, the MCS Contractor shall explain and provide to the client the following:

- The maintenance requirements and maintenance services available;
- The completed Compliance Certificate using the template available from the MCS website ([www.microgenerationcertification.org](http://www.microgenerationcertification.org)).
- The completed 'Heat Pump Handover Pack Information' using the template available from the MCS website ([www.microgenerationcertification.org](http://www.microgenerationcertification.org)) and all documentation listed within.

6.2 All MCS Installations shall be registered to the MCS Administrator through the MCS Installation Database (MID). A certificate shall be obtained from the MCS Installation Database for each installation showing that the installation has been registered with the scheme and shall be provided to the customer no later than 10 working days after the date of commissioning the system; on provision of the certificate the customer shall be instructed to include it within the handover pack.

6.3 The generation of the certificate shall be undertaken in full compliance with the terms and conditions of use of the MCS Installation Database<sup>2</sup>, and the registration of the system on the MCS Installation Database shall only be undertaken after the system has been fully installed and commissioned.

6.4 A "per installation" fee is levied on MCS Contractors for each registration added to the database. Details of any such fee will be advised from time to time through MCS Certification Bodies.

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<sup>2</sup> The terms and conditions of use can be found on the MCS Installation Database website.

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## 7 REGIONAL OFFICES

7.1 Where the MCS Contractor wishes to design, install and commission under the Scheme in regional offices, then these offices shall meet the requirements of this standard to be eligible for certification.

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## 8 PUBLICATIONS FOR REFERENCE & FURTHER READING

8.1 The below list is provided so that MCS Contractors know which documents have been used as a basis for the developments of the requirements of this MIS standard and they are able to further research topics if they need to do so.

8.2 It is not a scheme requirement for MCS Contractors to own or have immediate access to the documents referenced unless this MIS standard does not adequately cover off the aspects required.

- Approved Document G3 “Hot Water Supply and Systems” (England and Wales)
- BS EN 12831:2003: Heating systems in buildings
- CIBSE Domestic Heating Design Guide. A CIBSE publication
- Closed-loop Vertical Borehole – Design, Installation & Materials Standard Issue 1.0 2011 [www.gshp.org.uk](http://www.gshp.org.uk)
- “Design of low-temperature domestic heating systems – a guide for system designers and installers”, 2013, BRE Trust publication FB59, [www.brebookshop.com](http://www.brebookshop.com)
- EN 806-5:2012: Specifications for installations inside buildings conveying water for human consumption
- EN ISO 13790:2008: Energy performance of buildings- Calculation of energy use for space heating and cooling
- EN 8558:2011: Guide to the design, installation, testing and maintenance of services supplying water for domestic use within buildings and their curtilages. Complementary guidance to BS EN 806-5:2012
- Environmental good practice guide for ground source heating and cooling. GEHO0311BTPA-E-E. Published by Environment Agency 2011 [www.environment-agency.gov.uk](http://www.environment-agency.gov.uk)
- Guide A: Environmental Design. A CIBSE publication
- HSE Approved code of practice (ACOP) L8 - The control of legionella bacteria in water systems approved code of practice and guidance
- MCS 001 MCS Contractor certification scheme requirements document.  
Available from:  
[www.microgenerationcertification.org](http://www.microgenerationcertification.org)

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- MGD 002 – Guidance for MIS 3005. Available from [www.microgenerationcertification.org](http://www.microgenerationcertification.org)
- MCS 012 – Product Certification Requirements: Pitched Roof Installation Kits. Available from [www.microgenerationcertification.org](http://www.microgenerationcertification.org)
- MCS 022 – Ground heat exchanger look-up tables. Supplementary Material to MIS 3005. Available from: [www.microgenerationcertification.org](http://www.microgenerationcertification.org)
- MCS 021 – Heat Emitter Guide. Available from: [www.microgenerationcertification.org](http://www.microgenerationcertification.org)
- MCS 020 – Planning Standards. Available from: [www.microgenerationcertification.org](http://www.microgenerationcertification.org)
- MCS 031 – MCS Heat Pump System Performance Estimate
- “Report for DECC: Measurement of domestic hot water consumption in dwellings”, Energy Monitoring Company, March 2008. Available from [https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/48188/3147-measure-domestic-hot-water-consump.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/48188/3147-measure-domestic-hot-water-consump.pdf)
- The Compliance Certificate for heat pump systems. Available from: <http://www.microgenerationcertification.org/mcs-standards/installer-standards>
- CP2: Water source heat pumps — a Code of Practice for the UK (CIBSE, 2016)

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## APPENDIX A: ROLES AND COMPETENCY REQUIREMENTS

Table A1

	3001	3002	3003	3004	3005π	3007	3007-2	300x
<b>Roles</b>	<b>ST</b>	<b>PV</b>	<b>Wind</b>	<b>Biomass</b>	<b>Heat Pumps</b>	<b>CHP (Heat)</b>	<b>CHP (Elec)</b>	<b>Innovative Technology</b>
Nominee	✓	✓	✓	✓	✓	✓	✓	**
Nominated Technical Person(s)	✓	✓	✓	✓	✓	✓	✓	**
Health and Safety co-ordinator	✓	✓	✓	✓	✓	✓	✓	**
Designer(s) Full scope	✓	✓	✓	✓	✓	✓	✓	**
Designer(s) Limited scope	✓	✓	✓	✓	✓	✓	✓	**
Electrical competencies	*	✓	✓	*	* π	✓	✓	**
Plumbing competencies	✓	✗	✗	✓	✓ π	✓	✓	**
Heating competencies	*	✗	✗	✓	✓ π	✓	✓	**
Refrigeration competencies	✗	✗	✗	✗	* π	✗	✗	**
Specialist competencies	*	*	*	*	*	*	*	**

✓ Required for the technology

✗ Not required for the technology

\* If applicable to the technology

\*\* For further details please see the MCS Change Process and the Competence Criteria on the MCS website: ([www.microgenerationcertification.org](http://www.microgenerationcertification.org)).

π Please see Table A2 below for more specific detail on Heat Pump Technologies

□ A change of staff fulfilling this role would require notification to the Certification Body.

Table A2

Roles	Heat Pumps					Innovative Technology
	Ground/Water source heat pump (GSHP/WSHP) systems	Air source heat pump (ASHP) systems	Exhaust air heat pump (EAHP) systems	Gas absorption and adsorption heat pump (GAHP) systems	Solar assisted heat pump (SAHP) systems	
Nominee	✓	✓	✓	✓	✓	**
Nominated Technical Person(s)	✓	✓	✓	✓	✓	**
Health and Safety co-ordinator	✓	✓	✓	✓	✓	**
Designer(s) Full scope	✓	✓	✓	✓	✓	**
Designer(s) Limited scope	✓	✓	✓	✓	✓	**
Electrical competencies	*	*	*	*	*	**
Plumbing competencies	✓	✓	✓	✓	✓	**
Heating competencies	✓	✓	✓	✓	✓ <sup>a</sup>	**
Refrigeration competencies	*	*	*	*	✓	**
Roofing competencies	✗	*	*	*	✓	**
Ventilation competencies (Not Combustion Ventilation)	✗	✗	✓	✗	✗	**
Additional Registrations Required						
ACS Gas Safe Registration required	✗	✗	✗	✓	✗	**
F Gas Registration required	*	*	*	*	✓	**

Key as above Table A1 (a) Only required for tank-less solar assisted heat pumps

Notes for Table A2

*Note – 1) MCS Contractors undertaking work on systems covered by the The Gas Safety (Installation and Use) Regulations 1998 MUST ensure that the individuals undertaking the work hold the appropriate qualifications and their business is registered with the appropriate body appointed by Health and Safety Executive, currently Gas Safe Register.*

*Note – 2) MCS Contractors undertaking work on systems covered by the F-Gas regulations 2009 MUST ensure that the individuals undertaking the work hold the appropriate qualifications and their business is registered with the appropriate body appointed by Department of Environment Food and Rural Affairs (DEFRA).*

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## APPENDIX B: MET office mean monthly & annual air temperatures (°C) for selected stations based on the Long Term Averaging period 1981-2010

**Table B1**

Region	Mean monthly and annual air temperature /°C (1981-2010)												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Annual
NE Scotland (Dyce)	3.5	3.8	5.3	7.2	9.6	12.4	14.6	14.4	12.2	9.1	5.9	3.6	8.5
NW Scotland (Stornoway)	4.8	4.7	5.6	7.1	9.3	11.5	13.4	13.5	11.8	9.3	6.8	5.1	8.6
E Scotland (Leuchars)	3.6	4.0	5.7	7.5	10.0	12.9	15.0	14.8	12.7	9.5	6.1	3.6	8.8
Borders (Boulmer)	4.4	4.5	5.9	7.4	9.8	12.6	14.7	14.8	12.9	10.1	6.9	4.6	9.0
W Scotland (Abbotsinch)	4.0	4.2	5.9	8.0	10.9	13.5	15.4	15.0	12.6	9.4	6.2	3.8	9.1
N Ireland (Aldergrove)	4.4	4.5	6.2	8.1	10.9	13.5	15.4	15.0	13.0	9.9	6.8	4.7	9.4
North-eastern (Leeming)	3.8	4.1	6.1	8.1	11.0	13.9	16.2	15.9	13.5	10.0	6.5	3.9	9.4
North-western (Carlisle)	4.3	4.5	6.2	8.2	11.1	13.7	15.7	15.4	13.2	10.1	6.8	4.2	9.4
Midlands (Elmdon)	4.1	4.1	6.4	8.4	11.5	14.5	16.8	16.5	13.9	10.3	6.7	4.2	9.8
Wales (Aberporth)	5.3	5.1	6.6	8.2	10.9	13.4	15.2	15.3	13.7	11.0	8.0	5.9	9.9
E Pennines (Finningley)	4.2	4.4	6.6	8.6	11.7	14.6	16.9	16.8	14.2	10.6	6.9	4.4	10.0
W Pennines (Ringway)	4.5	4.6	6.6	8.7	11.9	14.5	16.6	16.3	14.0	10.6	7.1	4.6	10.0
East Anglia (Honington)	4.1	4.1	6.5	8.6	11.9	14.8	17.3	17.2	14.6	11.0	7.0	4.4	10.1
South-eastern (Gatwick)	4.3	4.4	6.7	8.7	12.0	14.9	17.3	17.0	14.3	10.9	7.1	4.6	10.2
Southern (Hurn)	4.9	4.9	6.8	8.7	12.1	14.8	17.0	16.8	14.4	11.2	7.6	5.2	10.4
Severn Valley (Filton)	5.0	5.0	7.2	9.2	12.4	15.3	17.3	17.1	14.7	11.3	7.8	5.3	10.6
South-western (Plymouth)	6.4	6.2	7.7	9.3	12.2	14.6	16.6	16.7	14.8	12.1	9.0	7.0	11.0
Thames Valley (Heathrow)	5.2	5.2	7.6	9.9	13.3	16.4	18.7	18.4	15.6	12.0	8.0	5.5	11.3

Notes:

- 1) All values are provisional
- 2) Monthly station data are included where the number of missing days each month is 2 or fewer. For months with more than 2 missing days, estimated monthly values are taken from the monthly mean temperature grid for that particular month. The long-term average is therefore based on the combination of monthly station data where there are two or fewer missing days, and monthly grid estimates, for more than two missing days. The method used to produce the monthly gridded datasets is described in Perry MC and Hollis DM 2005, The generation of monthly gridded datasets for a range of climatic variables over the UK, *Int. J. Climatology*. 25: 1041-1054 and available here: [http://www.metoffice.gov.uk/climate/uk/about/Monthly\\_gridded\\_datasets\\_UK.pdf](http://www.metoffice.gov.uk/climate/uk/about/Monthly_gridded_datasets_UK.pdf)

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The Table B2 (below) lists the number of missing months for each station (with more than two missing days) where grid estimates are used.

**Table B2**

Station	Comments
NE Scotland (Dyce)	Complete record
NW Scotland (Stornoway)	Complete record
E Scotland (Leuchars)	Complete record
Borders (Boulmer)	Complete record
W Scotland (Abbotsinch)	Missing from May 1999 to December 2010
N Ireland (Aldergrove)	Complete record
North-eastern (Leeming)	Complete record
North-western (Carlisle)	Several months missing between 1994 and 2001 inclusive
Midlands (Elmdon)	Missing from April 1999
Wales (Aberporth)	Complete record
E Pennines (Finningley)	Missing from October 1995 to December 2010
W Pennines (Ringway)	Missing from November 2004 to December 2010
East Anglia (Honington)	Missing from October 1992 to July 1997 and April 2003 to December 2010
South-eastern (Gatwick)	Missing from January 1981 to March 2003
Southern (Hurn)	Complete record
Severn Valley (Filton)	Missing from January 1981 to February 2001
South-western (Plymouth)	Several months missing between 1995 and 2000
Thames Valley (Heathrow)	Complete record

*Table B2: The number of months missing in the long-term averaging period 1981-2010 for each*

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## APPENDIX C: Values for thermal conductivity

**Table C1**

	Type of rock	Thermal conductivity (/W/mK)			
		Min	Max	Recommended	
Unconsolidated rock	Sand, dry	0.3	0.8	0.4	
	Gravel, dry	0.4	0.5	0.4	
	Peat, soft lignite	0.2	0.7	0.4	
	Clay/silt, dry	0.4	1.0	0.5	
	Clay/silt, water saturated	0.9	2.3	1.7	
	Gravel, water saturated	1.6	2.0	1.8	
	Claystone, siltstone	1.1	3.5	2.2	
	Sand, water saturated	1.5	4.0	2.4	
Solid Sediments	Hard coal	0.3	0.6	0.4	
	Gypsum	1.3	2.8	1.6	
	Marl	1.5	3.5	2.1	
	Sandstone	1.3	5.1	2.3	
	Conglomerates	1.3	5.1	2.3	
	Limestone	2.5	4.0	2.8	
	Dolomite	2.8	4.3	3.2	
	Anhydrite	1.5	7.7	4.1	
Magmatites	Salt	5.3	6.4	5.4	
	Tuff	1.1	1.1	1.1	
	Vulcanite, alkaline to ultra-alkaline	e.g. andesite, basalt	1.3	2.3	1.7
	Plutonite, alkaline to ultra-alkaline	Gabbro Diorite	1.7 2.0	2.5 2.9	1.9 2.6
	Vulcanite, acid to intermediate	e.g. latite, dacite	2.0	2.9	2.6
		e.g. rhyolite, trachyte	3.1	3.4	3.3
	Plutonite, acid to intermediate	Syenite	1.7	3.5	2.6
		Granite	2.1	4.1	3.4
Metamorphic rock	Slightly metamorphic	Clay shale	1.5	2.6	2.1
		Chert	4.5	5.0	4.5
		Mica schist	1.5	3.1	2.2
	Moderately to highly metamorphic	Gneiss	1.5	3.1	2.2
	Vulcanite, acid to intermediate	Marble	1.3	3.1	2.5
		Amphibolite	1.9	4.0	2.9
		e.g. rhyolite, trachyte	2.1	3.6	2.9
		Quartzite	5.0	6.0	5.5

*Table C1: Ranges of thermal conductivity for different rock types, indicating recommended values.*

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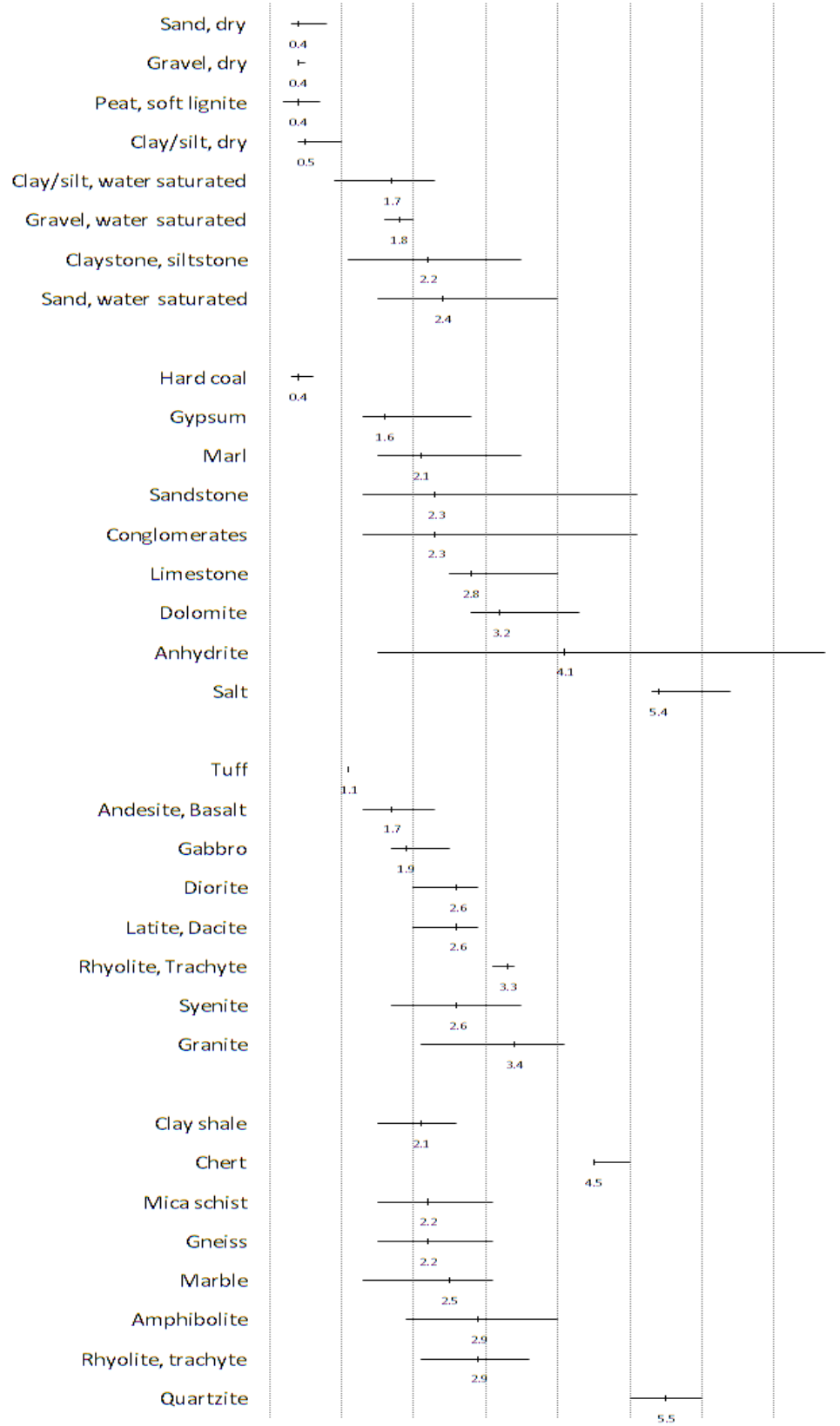


Figure C1: Ranges of thermal conductivity for different rock types, indicating recommended values. The data is the same as that in table B1. Horizontal lines represent the range of thermal conductivity for each rock type. Recommended values are written on the chart.



## AMENDMENTS ISSUED SINCE PUBLICATION

Document Number:	Amendment Details:	Date:
1.2	Amended 3.4 Consumer Code of Practice wording. Updated e-mail and website addresses.	25/02/2008
1.3	Gemserv details added as Licensee.  Document reformatted to reflect brand update.  References to BERR updated to DECC, MCS logo updated accordingly.  Website and email addresses updated to reflect new name.	01/12/2008
1.4	Quality review	10/01/2009
1.5	MCS Mark updated	25/02/09
1.6	Additional contacting options were added to Clause 3.3. As agreed in the MCS Steering on 27/10/2009.  References to Clear Skies have been removed from Clause 4.7 and a link to the MCS website added.	28/01/2010

2.0	Addition of text under Section 6 – Handover incorporating the generation of MCS Certificates from the MID for each installation. Changes are as agreed at SG meeting of May 27 <sup>th</sup> 2010.	26/08/2010
3.0	Significant updates full document. Readers are advised to read all sections.	05/09/2011
3.1	Update to figure for Plymouth in Table 2 from -1.2 to -0.2, as detailed in CIBSE Guide A. Updated clause 4.2.1c, d and e. Corrected clause 4.2.18. Updated 4.3 to refer to Heat Emitter Guide and SPFs instead of SAP. Addition of note to clause 4.2.17. Addition of CIBSE Domestic Heating and Design Guide to Publications referred to.	01/02/2012
3.1a	A note has been added below Clause 4.2.17, and update to Section 6 Handover Requirements.	20/02/2012
3.2	Requirements for installation of gas	22/07/2013

	<p>absorption heat pumps added.</p> <p>Clause 4.2.18 changed to 3% from 2.5%.</p> <p>Clause 3.4 consumer code of practice updated.</p>	
4.0	<p>Significant update to all sections of the standard.</p> <p>Insertion of Appendix D</p>	16/12/2013
4.1	<p>Addition of requirements for VHTHPs, HWHPs, and SAHPs.</p>	21/11/2014
4.2	<p>Update to definitions.</p> <p>Updates to be in line with ErP requirements.</p>	01/05/2015
4.3	<p>Minor corrections to cross referencing</p>	06/05/2015
5.0	<p>Update to Performance Estimate requirements</p>	28/04/2017